

Broadband Facts

See Midco's Internet Service Performance, Terms and Network Management Disclosure at Midco.com/Legal.

Choose Your Service Plan

Midco Xstream® 25
\$39.95 per mo.

Midco Xstream 75
\$53.95 per mo.

Midco Xstream 120
\$73.95 per mo.

Midco Xstream 200
\$99.95 per mo.

Go to Midco.com/Shop to see all our pricing options, including promotions and bundles with other services, such as cable TV and home phone.

Charges and Terms Common to All Plans

Monthly Fees

Customers may purchase equipment required to use the service, such as a modem, from third parties or may lease the equipment from Midco®.

Modem lease charge	\$3.00
Wireless modem lease charge	\$5.00

One-Time Fees

Customers may choose to purchase a modem from Midco instead of leasing it.

Modem purchase	\$79.00
Wireless modem purchase	\$109.00
Installation fee	\$50.00

Government Taxes and Related Fees

Government taxes and other government-related fees may apply. Taxes and fees are mandated by state, local and municipal governments on goods and services. They vary by location.

Other Services on This Network

Midco home phone service is a specialized voice data service that uses the same network path as our internet service. Midco also offers other non-broadband internet services using our network facilities, including telephone, cable TV and private line services. Usage of these services does not affect the capacity available for broadband internet service. To learn more, visit Midco.com/Legal.

Performance

Plan	Avg. Download Speed	Avg. Upload Speed	Avg. Latency (ms)	Packet Loss
Midco Xstream 25	23.22	3.15	9.7	-1.0
Midco Xstream 75	68.91	8.42	8.46	-.58
Midco Xstream 120	116.11	14.43	9.4	-.8
Midco Xstream 200	149.95	19.79	10.10	-1.0

Lifeline Assistance

Midco's Lifeline assistance program helps low-income families get affordable internet access. Qualifying households receive the same performance and speeds as Midco Xstream 25 for \$9.95 per month with no installation or monthly modem rental fees. Learn more at Midco.com/Lifeline.

Network Management

Application-specific network management practices? No

Subscriber-triggered network management practices? This does not apply to Midco. The only way customers can manage their network speeds is by selecting a package with specified top speeds.

For more details on network management, visit Midco.com/Legal.

Privacy

See our privacy policy at Midco.com/Legal.

Inquiries

To contact Midco, call 1.800.888.1300 or Midco.com/Contact.

Complaints

To contact the FCC, call 1.888.225.5322 or FCC.gov.

Learn more about the terms used on this form and other relevant information at FCC.gov.

